# An $L_1$ -and- $L_2$ -norm-oriented Latent Factor Model for Recommender Systems

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<sup>1</sup>Abstract—A recommender system is highly efficient in filtering people's desired information from high-dimensional and sparse (HiDS) data. To date, a latent factor (LF)-based approach becomes highly popular when implementing a recommender system. However, current LF models mostly adopt single distance-oriented Loss like an L2 norm-oriented one, which ignores target data's characteristics described by other metrics like an  $L_1$  norm-oriented one. To investigate this issue, this paper proposes an  $L_1$ -and- $L_2$ -norm-oriented Latent Factor (L<sup>3</sup>F) model. It adopts two-fold ideas: a) aggregating  $L_1$  norm's robustness and  $L_2$  norm's stability to form its Loss, and b) adaptively adjusting weights of  $L_1$ and  $L_2$  norms in its Loss. By doing so, it achieves fine aggregation effects with  $L_1$  norm-oriented Loss's robustness and  $L_2$ norm-oriented Loss's stability to precisely describe HiDS data with outliers. Experimental results on nine HiDS datasets generated by real systems show that an L<sup>3</sup>F model significantly outperforms state-of-the-art models in prediction accuracy for missing data of an HiDS dataset. Its computational efficiency is also comparable with the most efficient LF models. Hence, it has good potential for addressing HiDS data from real applications.

**Keywords**—Recommender System, High-dimensional and Sparse Matrix, Latent Factor Analysis,  $L_1$  Norm,  $L_2$  Norm.

#### I. INTRODUCTION

In this era of information explosion, people are inundated by big data [1]. For instance, Google's data come to PBs and Flickr generates TBs every day [2]. How to implement

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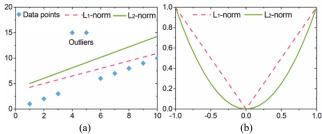


Fig. 1. Differences between  $L_1$  and  $L_2$  norms: (a) fitness on ten instances with two outliers, (b) loss functions with  $L_1$  norm and  $L_2$  norm respectively when the difference between predictions and ground truth is small (less than 1).

an intelligent system to filter desired information out of such big data is highly challenging [1, 3, 4]. Recommender system (RS) is highly useful in addressing this issue [5,6]. So far, various approaches are proposed to implement an RS, where collaborative filtering (CF) is highly popular [7-13].

Great efforts have been made to achieve various CF-based RSs, where a latent factor (LF) model [14-16] is widely adopted owing to its high efficiency and scalability in industrial applications [17, 18]. Commonly, an LF model is developed based on a user-item rating matrix [3, 19], where each row denotes a specific user, each column denotes a specific item (e.g., movie, electronic product, and music), and each entry denotes a user's preference on an item. Note that a user cannot touch all items since the item count can be huge in an industrial RS like Amazon [20]. Thus, a user-item matrix is commonly high-dimensional and sparse (HiDS).

Given an HiDS matrix, an LF model maps both users and items into the same low-dimensional LF space to train the desired LFs based on the observed entries only, and then estimate its missing entries relying heavily on these trained LFs [9]. An LF model's objective function commonly has the form of *Loss+Penalty* [18, 21] that should be carefully designed. On an HiDS matrix, the *Loss* is the sum error between its observed entries and corresponding estimates generated by an LF model, and the *Penalty* commonly consists of regularization terms to prevent an LF model from overfitting.

Considering the Loss of an LF model, it usually depends on  $L_1$  or  $L_2$  norm defined on the known data of an HiDS matrix. Fig. .1 illustrates the differences between  $L_1$  norm-oriented and  $L_2$  norm-oriented Losses:

- a) The former is less sensitive to outliers than the latter, thereby enhancing the robustness of a resultant model [22-25] as shown in Fig. 1(a); and
- b) The latter is smoother than the former when the predictions and ground truth data are close, thereby enhancing the stability of a resultant model [26] as shown in Fig. 1(b).

An HiDS matrix generated by real RSs are commonly filled with outliers by malicious users (e.g., a user always

assigns extremely high or low raring to an item) [27, 28], which can greatly impair the performance of an LF model relying on  $L_2$  norm-oriented Loss only. On the other hand, an LF model relying on  $L_1$  norm-oriented Loss solely suffers from unstable prediction performance, which can greatly harm its overall prediction accuracy for a user's unknown rating on an item. From this point of view, an LF model with a Loss relying on  $L_1$  or  $L_2$  norm only fails in well describing an HiDS matrix [25, 29].

To the authors' best knowledge, an existing LF model's Loss commonly depends solely on  $L_1$  norm,  $L_2$  norm, or other distance metrics like Kullback-Leibler Divergence [26, 27, 30-35]. Related studies [36-41] also propose to combine both  $L_1$  and  $L_2$  norms in the *Penalty* rather than *Loss* of an LF model. How will an LF model perform with its Loss relying on multiple norms which are efficiently aggregated? What is the theoretical evidence behind its performance? Motivated these critical issues, this study proposes  $L_1$ -and- $L_2$ -norm-oriented latent factor (L<sup>3</sup>F) model. It is significantly different from existing LF models owing to its  $L_1$ -and- $L_2$ -norm-oriented Loss with an adaptive weighting strategy for well aggregating the effects of both  $L_1$  and  $L_2$ norms. It achieves both robustness and stability to well describe an HiDS matrix from a recommender system. Main contributions of this study include:

- a) An  $L^3F$  model is proposed. It efficiently aggregates  $L_1$  norm-oriented *Loss*'s robustness and  $L_2$  norm-oriented *Loss*'s stability to well describe an HiDS rating matrix. Hence, it is robust to outliers in an HiDS rating matrix, as well as achieves high prediction accuracy for missing data of an HiDS rating matrix;
- b) Theoretical analyses and proofs showing an  $L^3F$  model's ability to aggregate the effects of  $L_1$  and  $L_2$  norm-oriented *Losses* are presented; and
- c) Algorithm design and analysis for an L<sup>3</sup>F model.

Empirical studies on nine HiDS matrices generated by real RSs are carefully conducted to evaluate L<sup>3</sup>F's performance. Results demonstrate that compared with state-of-the-art LF models, an L<sup>3</sup>F model achieves significant accuracy gain when predicting missing data of an HiDS rating matrix. Its computational efficiency is also highly competitive when compared with the most efficient LF models.

Note that a recommender system is a learning system highly efficient in filtering people's desired information out from big data [3, 5, 6]. The L<sup>3</sup>F proposed by this study can promote the development and applications of related recommender systems [14-16]. Moreover, this study shows that L<sup>3</sup>F can well represent HiDS data with outliers by aggregating  $L_1$  norm-oriented *Loss*'s robustness and  $L_2$  norm-oriented *Loss*'s stability [22, 23, 26]. Its principle can be adopted to address similar issues raised by neural network-based learning systems [2, 51, 52, 59].

Section II gives the preliminaries. Section III proposes an L<sup>3</sup>F model. Section IV presents empirical studies. Finally, Section V concludes this paper.

# II. PRELIMINARIES

## A. Symbols and Notations

Please refer to Table S.I in the Supplementary File.

## B. Related Work

An LF model is widely adopted to implement an RS [17, 18]. So far, various sophisticated LF models have been proposed, including a bias-based one [18], a nonparametric one [31], a non-negativity-constrained one [19], a probabilistic one [30], a dual-regularization-based one [33], a posterior-neighborhood-regularized one [42], a randomized one [43], a graph regularized one [44], a neighborhood-and-location integrated one [32], a confidence-driven one [34], and a data characteristic-aware one [35]. Although they are different from each other in objective functions or learning algorithms, they all adopt an  $L_2$  norm-oriented Loss that is highly sensitive to outliers [25, 27, 28]. To make an LF model less sensitive to outlier data, Zhu et al. propose to adopt an  $L_1$ -norm-oriented Loss [24]. However, an LF model with an  $L_1$  norm-oriented Loss has possibly multiple solution spaces because  $L_1$  norm is less smooth than  $L_2$  norm.

On the other hand, matrix completion [36-39] or feature representation [40, 41] models adopt both  $L_1$  and  $L_2$  norms to construct their *Penalty*, thereby achieving model sparsity [45] or generality [38]. Nonetheless, as mentioned before, *Penalty* and *Loss* are two different and critical components of an LF model's learning objective. *Penalty* affects a resultant model's own characteristics like model sparsity, while *Loss* mostly decides how an achieved model describes target data. But different from existing models, an L<sup>3</sup>F model investigates the effects by multiple norms-oriented *Loss*. It implements an  $L_1$ -and- $L_2$ -norm-oriented *Loss* where the effects of  $L_1$  and  $L_2$  norms are aggregated efficiently via an adaptive weighting strategy, thereby achieving both robustness to outliers and model stability simultaneously.

Recently, deep neural networks (DNN) [46]-based approaches to an RS attract researchers' attention [47-50]. Zhang et al. conduct a detailed review of DNN-based RSs [51]. Sophisticated DNN-based recommender models include an autoencoder-based one [52], a hybrid autoencoder-based one [53], a multitask learning-oriented one [54], a neural factorization-based one [55], an attentional factorization-based one [56], a deep cooperative neural network model [57], and a convolutional matrix factorization model [58]. However, when addressing HiDS data, a DNN-based model's performance is achieved with high computation burden [59-61], while an L<sup>3</sup>F model does not suffer from such limitations. Note that in Section IV(E), some DNN-based models [55-58] mentioned above are not compared since they are defined on different data sources. More specifically, models proposed in [55-56] focus on implicit feedbacks like log information rather than explicit feedbacks like ratings concerned in this study. Models proposed in [57-58] rely on additional review information.

## C. Problem Definition

In our context, an HiDS matrix is defined as in [9, 16, 18]: **Definition 1**. Given a user set U and an item set I,  $Y^{|U| \times |I|}$  is a matrix where each element  $y_{u,i}$  describes user  $u \in U$ 's preference on item  $i \in I$ . Let  $R_K$  and  $R_U$  denote its known and unknown entry sets, respectively. Y is HiDS if  $|R_K| \ll |R_U|$ .

Given Y, an LF model is built on  $R_K$  as defined in [17, 18]: **Definition 2.** Given Y and f, an LF model aims to achieve LF

matrices  $P^{|U|\times f}$  and  $Q^{|I|\times f}$  for Y's rank-f approximation  $\hat{Y}=PQ^T$ based on  $R_K$  only with  $f \ll \min\{|U|, |I|\}$ .

Thus, an objective function defined on  $R_K$  is highly desired to achieve P and Q. It commonly has the form of Loss+Penalty with P and Q [18], where Loss quantifies distance between Y and Y and Penalty generalizes the achieved model. So the learning objective of an LF model is given as:

$$\underset{P,Q}{\operatorname{arg\,min}} \, \varepsilon(P,Q) = L(P,Q) + \lambda F(P,Q), \tag{1}$$

where L(P, Q) is the Loss, F(P, Q) is the Penalty, and  $\lambda$  is the constant adjusting the *Penalty* effects, respectively. Most existing LF models adopt a unique norm-oriented Loss like an  $L_2$  norm-oriented one with linear bias [18]:

$$L_{2}\left(P,Q\right) = \left\|\Omega \odot \left(Y - W - \hat{Y}\right)\right\|_{L_{2}}^{2} = \left\|\Omega \odot \left(Y - W - PQ^{T}\right)\right\|_{L_{1}}^{2}, (2)$$

where O denotes the Hadamard product performing the element-wise multiplication between two matrices, W is a linear bias matrix consisting of linear bias related with  $\forall y_{u,i} \in R_K$ , and  $\Omega$  is a  $|U| \times |I|$  binary indexing matrix given as

$$\Omega_{u,i} = \begin{cases} 1 & \text{if } y_{u,i} \in R_K, \\ 0 & \text{otherwise.} \end{cases}$$
(3)

Note that  $L_2$  norms in (2) can be replaced with  $L_1$  norms as:

$$L_{1}(P,Q) = \left\|\Omega\Theta(Y-W-\hat{Y})\right\|_{L_{1}} = \left\|\Omega\Theta(Y-W-PQ^{T})\right\|_{L_{1}}.(4)$$

Considering F(P, Q), it often depends on the  $L_2$  norm of Pand Q to enhance an LF model's generality:

$$F(P,Q) = ||P||_{L_2}^2 + ||Q||_{L_2}^2.$$
 (5)

III. AN  $L_1$ -AND- $L_2$ -NORM-ORIENTED LATENT FACTOR MODEL

#### A. Objective Formulation

As shown above, either  $L_1$  or  $L_2$  norm-oriented Loss has its own advantage in describing HiDS data [25, 29]. To aggregate their effects, an  $L_1$ -and- $L_2$ -norm-oriented Loss is built as:

$$\arg \min_{P,Q} \varepsilon(P,Q) = \alpha_1 \left\| \Omega \Theta \left( Y - W - PQ^{\mathsf{T}} \right) \right\|_{L_1} \\
+ \alpha_2 \left\| \Omega \Theta \left( Y - W - PQ^{\mathsf{T}} \right) \right\|_{L_2}^2 + \lambda \left( \|P\|_{L_2}^2 + \|Q\|_{L_2}^2 \right), \tag{6}$$

where  $\alpha_1$  and  $\alpha_2$  are aggregation weights controlling the effects of  $L_1$  and  $L_2$  norms, respectively. Note that we make  $\alpha_1 + \alpha_2 = 1$  and  $\alpha_1$ ,  $\alpha_2 \ge 0$  to maintain numerical magnitude of the Loss. Moreover, due to Y's extreme sparsity and  $R_K$ 's imbalance (e.g., some users are related with many ratings and the others are related with few), it is vital to expand (6) into a density-oriented form [17, 19]:

$$\underset{P}{\operatorname{arg\,min}} \varepsilon(P, Q) =$$

$$\underbrace{\alpha_{1} \sum_{(u,i) \in R_{K}} \left| y_{u,i} - w_{u,i} - \sum_{d=1}^{f} p_{u,d} q_{i,d} \right|}_{L_{1}\text{-norm-oriented Loss}} + \alpha_{2} \sum_{(u,i) \in R_{K}} \left( y_{u,i} - w_{u,i} - \sum_{d=1}^{f} p_{u,d} q_{i,d} \right)^{2}}_{L_{2}\text{-norm-oriented Loss}}$$

$$+ \underbrace{\lambda \sum_{(u,i) \in R_k} \left( \sum_{d=1}^{f} (p_{u,d})^2 + \sum_{d=1}^{f} (q_{i,d})^2 \right)}_{L_2\text{-norm-oriented Penalty}},$$

$$(7)$$

where  $p_{u,d}$  and  $q_{i,d}$  denote specific entries in P and Q,  $w_{u,i}$  is given by  $w_{u,i}=\mu+b_u+b_i$  as  $\mu$  denotes the global-average of  $R_K$ ,  $b_u$  denotes the observed deviations on user u, and  $b_i$  denotes the observed deviations on item I, respectively. Note that in (7), the regularization effect on each LF is specified with its relevant known rating count [17, 19], thereby implementing a finely-grained control of the regularization effects.

With (7), an L<sup>3</sup>F model reasonably aggregates the merits of  $L_1$  norm-based and  $L_2$  norm-oriented Losses, i.e., model robustness and stability. Note that when  $w_{u,i}=0$ , (7) involves no linear bias, which can be considered as a special case of an L<sup>3</sup>F model. Hereafter we mark models with and without linear bias as  $L^3F_{\overline{b}}$  and  $L^3F_{b}$ .

## B. Model Optimization

The optimization of (7) with P and Q can be achieved by various learning algorithms. As discussed in [17, 19], a stochastic gradient descent (SGD) algorithm is efficient to do so. It considers the instant loss on a single rating  $y_{u,i}$  in (7) as:

$$\mathcal{E}_{u,i} = \alpha_{1} \left| y_{u,i} - w_{u,i} - \sum_{d=1}^{f} p_{u,d} q_{i,d} \right| + \alpha_{2} \left( y_{u,i} - w_{u,i} - \sum_{d=1}^{f} p_{u,d} q_{i,d} \right)^{2} + \lambda \left( \sum_{d=1}^{f} \left( p_{u,d} \right)^{2} + \sum_{d=1}^{f} \left( q_{i,d} \right)^{2} \right).$$
(8)

Then, in the *n*th iteration, it moves each single LF along the opposite direction of the stochastic gradient of (8) with it as:

$$\forall d \in \{1, 2, ..., f\} : \begin{cases} p_{u,d}^{n} = p_{u,d}^{n-1} - \eta \frac{\partial \mathcal{E}_{u,i}^{n-1}}{\partial p_{u,d}^{n-1}}, \\ q_{i,d}^{n} = q_{i,d}^{n-1} - \eta \frac{\partial \mathcal{E}_{u,i}^{n-1}}{\partial q_{i,d}^{n-1}}; \end{cases}$$
(9)

where  $\mathcal{E}_{u,i}^{v-1}$ ,  $p_{u,d}^{v-1}$ , and  $q_{i,d}^{v-1}$  denote the states of  $\mathcal{E}$ ,  $p_{u,d}$ , and  $q_{i,d}$ during the (n-1)th iteration, and  $\eta$  denotes the learning rate, respectively. Let  $\Delta_{u,i} = y_{u,i} - w_{u,i} - \sum_{d=1}^{r} p_{u,d} q_{i,d}$ , then the expression of (8) actually depends on the sign of  $\Delta_{ui}$ :

$$\begin{cases}
\Delta_{u,i}^{n-1} \geq 0 : \begin{cases}
\varepsilon_{u,i}^{n-1} = \alpha_{1}^{n-1} \Delta_{u,i}^{n-1} + \alpha_{2}^{n-1} \left(\Delta_{u,i}^{n-1}\right)^{2} \\
+ \lambda \left(\sum_{d=1}^{f} \left(p_{u,d}^{n-1}\right)^{2} + \sum_{d=1}^{f} \left(q_{i,d}^{n-1}\right)^{2}\right) \\
\Delta_{u,i}^{n-1} < 0 : \begin{cases}
\varepsilon_{u,i}^{n-1} = -\alpha_{1}^{n-1} \Delta_{u,i}^{n-1} + \alpha_{2}^{n-1} \left(\Delta_{u,i}^{n-1}\right)^{2} \\
+ \lambda \left(\sum_{d=1}^{f} \left(p_{u,d}^{n-1}\right)^{2} + \sum_{d=1}^{f} \left(q_{i,d}^{n-1}\right)^{2}\right)
\end{cases} , (10)$$

where  $\alpha_1^{n-1}$ ,  $\alpha_2^{n-1}$  and  $\Delta_{u,i}^{n-1}$  are the states of  $\alpha_1$ ,  $\alpha_2$  and  $\Delta_{u,i}$  during the (n-1)th iteration, respectively.

By combining (9) and (10), we have the following scheme: On  $y_{u,i}, \forall d \in \{1, 2, ..., f\}$ :

$$\begin{cases} \Delta_{u,i}^{n-1} > 0 : \begin{cases} p_{u,d}^{n} = p_{u,d}^{n-1} + \alpha_{1}^{n-1} \eta q_{i,d}^{n-1} + \alpha_{2}^{n-1} \eta q_{i,d}^{n-1} \Delta_{u,i}^{n-1} - \eta \lambda p_{u,d}^{n-1} \\ q_{i,d}^{n} = q_{i,d}^{n-1} + \alpha_{1}^{n-1} \eta p_{u,d}^{n-1} + \alpha_{2}^{n-1} \eta p_{u,d}^{n-1} \Delta_{u,i}^{n-1} - \eta \lambda q_{i,d}^{n-1} \end{cases} \\ \Delta_{u,i}^{n-1} < 0 : \begin{cases} p_{u,d}^{n} = p_{u,d}^{n-1} - \alpha_{1}^{n-1} \eta q_{i,d}^{n-1} + \alpha_{2}^{n-1} \eta q_{i,d}^{n-1} \Delta_{u,i}^{n-1} - \eta \lambda p_{u,d}^{n-1} \\ q_{i,d}^{n} = q_{i,d}^{n-1} - \alpha_{1}^{n-1} \eta p_{u,d}^{n-1} + \alpha_{2}^{n-1} \eta p_{u,d}^{n-1} \Delta_{u,i}^{n-1} - \eta \lambda q_{i,d}^{n-1} \end{cases}$$

$$(11)$$

# C. Self-adaptive Aggregation and Proof

To finely aggregate the effects of  $L_1$  and  $L_2$  norm-oriented *Losses*, we make  $\alpha_1$  and  $\alpha_2$  adaptive according to the training error. Let  $L_1^n$  and  $L_2^n$  denote the partial loss depending on  $L_1$  and  $L_2$  norms in (7) at the *n*th iteration, respectively. The main idea is to increase  $\alpha_1$  and decrease  $\alpha_2$  if  $L_1^n < L_2^n$ , and decrease  $\alpha_1$  and increase  $\alpha_2$  otherwise. For theoretically validating the effectiveness of this strategy, we firstly present the following definitions:

**Definition 3.** Let  $L_1^n$  and  $L_2^n$  be the states of partial *Losses* separately depending on  $L_1$  and  $L_2$  norms in (7) at the *n*th training iteration, then  $L_1^n$  and  $L_2^n$  are given as:

$$\forall u \in \{1, 2, ..., |U|\}, \forall i \in \{1, 2, ..., |I|\}:$$

$$L_{1}^{n} = \sum_{(u,i) \in R_{\nu}} \left| \Delta_{u,i}^{n} \right|, \ L_{2}^{n} = \sum_{(u,i) \in R_{\nu}} \left( \Delta_{u,i}^{n} \right)^{2}.$$
 (12)

**Definition 4.** Let  $L_{12}^n$  be the state of L<sup>3</sup>F's *Loss* based on aggregating  $L_1^n$  and  $L_2^n$  in the *n*th training iteration, then  $L_{12}^n$  is formulated as:

$$\forall u \in \{1, 2, ..., |U|\}, \forall i \in \{1, 2, ..., |I|\}:$$

$$L_{12}^{n} = \alpha_{1}^{n} \sum_{(u,i) \in R_{x}} \left| \Delta_{u,i}^{n} \right| + \alpha_{2}^{n} \sum_{(u,i) \in R_{x}} \left( \Delta_{u,i}^{n} \right)^{2} = \alpha_{1}^{n} L_{1}^{n} + \alpha_{2}^{n} L_{2}^{n}.$$
 (13)

**Definition 5.** Given  $L_1^n$ ,  $L_2^n$ , and  $L_{12}^n$ , let  $C_{L1}^n$ ,  $C_{L2}^n$ , and  $C_{L12}^n$  be the cumulative *Loss* corresponding to  $L_1^n$ ,  $L_2^n$ , and  $L_{12}^n$  till the *n*th iteration, respectively. Then  $C_{L1}^n$ ,  $C_{L2}^n$ , and  $C_{L12}^n$  are given as:

$$C_{L_1}^n = \sum_{j=1}^n L_1^j, \ C_{L_2}^n = \sum_{j=1}^n L_2^j, \ C_{L_{12}}^n = \sum_{j=1}^n L_{12}^j.$$
 (14)

Based on **Definitions** 3–5, we present *Theorem* 1:

**Theorem 1.** Considering an L<sup>3</sup>F model, assuming that its  $L_1^n$  and  $L_2^n$  lie in the scale of [0,1]. If  $\alpha_1^n$  and  $\alpha_2^n$  fulfill the following condition:

$$\alpha_{1}^{n} = \frac{e^{-\gamma C_{L_{1}}^{n-1}}}{e^{-\gamma C_{L_{1}}^{n-1}} + e^{-\gamma C_{L_{2}}^{n-1}}}, \quad \alpha_{2}^{n} = \frac{e^{-\gamma C_{L_{2}}^{n-1}}}{e^{-\gamma C_{L_{1}}^{n-1}} + e^{-\gamma C_{L_{2}}^{n-1}}}, \tag{15}$$

then the following equality holds:

$$C_{L_{12}}^{N} \le min\{C_{L_{1}}^{N}, C_{L_{2}}^{N}\} + \frac{\ln 2}{\gamma} + \frac{\gamma N}{8}.$$
 (16)

Note that in **Theorem 1**,  $\alpha_1^n$  and  $\alpha_2^n$  denote the states of  $\alpha_1$  and  $\alpha_2$  in the *n*th training iteration, and  $\gamma$  denotes a hyper-parameter controlling their learning rates. More specifically, with  $\gamma = \sqrt{1/\ln N}$ , the upper bound becomes  $\min\{C_{L_1}^N, C_{L_2}^N\} + \ln 2\sqrt{\ln N} + N/(8\sqrt{\ln N})$ . Note that the term of  $\ln 2\sqrt{\ln N} + N/(8\sqrt{\ln N})$  is linearly bounded by the number of iterations. Hence,  $C_{L_1}^N$  is comparable to the minimum of  $C_{L_1}^N$  and  $C_{L_2}^N$  after N training iterations. Based on **Theorem 1**, we present the following proposition:

**Proposition 1.** Given that  $\gamma = \sqrt{1/\ln N}$ , if  $C_{L_1}^N > C_{L_2}^N$ , the following inequality holds:

$$C_{L_0}^N \le C_{L_0}^N + const < C_{L_0}^N + const, \tag{17}$$

otherwise if  $C_{L_1}^{\text{N}} < C_{L_2}^{\text{N}}$ , the following inequality holds:

$$C_{L_{12}}^{N} \le C_{L_{1}}^{N} + const < C_{L_{2}}^{N} + const,$$
 (18)

where  $\lim_{N\to\infty} const = 19.45$ .

**Remark 1.** Proposition 1 states that  $C_{L_{12}}^N$  is bounded by  $C_{L_1}^N$  +const and  $C_{L_2}^N$ +const with the condition of  $\gamma = \sqrt{1/\ln N}$ . Hence, an L<sup>3</sup>F model's cumulative prediction error is always

comparable to (or not larger than) that of an LF model solely built on an  $L_1$  or  $L_2$  norm-oriented *Loss* during the training process.

Note that to enable an  $L^3F$  model's practicability, the balancing coefficient  $\gamma$  is set self-adaptive as follows:

$$\gamma^n = \frac{1}{C_{L_1}^n + C_{L_2}^n},\tag{19}$$

where  $\gamma^{n}$  indicates the state of  $\gamma$  in the *n*th training iteration.

The next section gives the sketch proofs of *Theorem* 1 and *Proposition* 1 for conciseness. Note that their complete proofs are provided in the Supplementary File of this paper.

## 1) Proof of Theorem 1

Firstly, recall the *Hoeffding Inequality* [62]:

**Lemma 1**. Let X be a random variable fulfilling  $a \le X \le b$ ,  $\forall s \in \mathbb{R}$  the following inequality holds:

$$\ln \mathbb{E}\left[e^{sX}\right] \le s\mathbb{E}X + \frac{s^2(b-a)^2}{8}.$$
(20)

Note that the detailed proof of *Lemma* 1 is given in [63].  $\square$  Then note that  $C_{L_1}^{\vee}$  and  $C_{L_2}^{\vee}$  are bounded by:

$$A_{n} = e^{-\gamma C_{L_{1}}^{n}} + e^{-\gamma C_{L_{2}}^{n}}, \tag{21}$$

and  $A_0=1+1=2$  since there is no *Loss* when n=0. Based on (21), we have the following inference:

$$\ln \frac{A_N}{A_0} \ge -\gamma \min \left\{ C_{L_1}^N, C_{L_2}^N \right\} - \ln 2. \tag{22}$$

Besides,  $\forall n \in \{1, ..., N\}$ , based on (15) and (21), we have:

$$\ln \frac{A_n}{A_n} = \ln \left( \alpha_1^n e^{-\gamma L_1^n} + \alpha_2^n e^{-\gamma L_2^n} \right). \tag{23}$$

Let  $s=-\gamma$  and  $X \in \{L_1^n, L_2^n\}$  with  $L_1^n$  and  $L_2^n$  in the scale of [0,1]. Note that  $\alpha_1^n$  and  $\alpha_2^n$  are interpreted as the probabilities for  $L_1^n$  and  $L_2^n$ , respectively. Thus, we have:

$$sEX = -\gamma \left(\alpha_1^n L_1^n + \alpha_2^n L_2^n\right). \tag{24}$$

Then based on *Lemma* 1, (13), (23), and (24), we have

$$\ln \frac{A_n}{A_{n-1}} \le -\gamma \left( \alpha_1^n L_1^n + \alpha_2^n L_2^n \right) + \frac{\gamma^2}{8} = -\gamma L_{12}^n + \frac{\gamma^2}{8}. \tag{25}$$

Considering the accumulation of (25) as n increases from 1 to N, we have the following inferences:

$$\ln \frac{A_N}{A_0} \le -\gamma C_{L_{12}}^N + \frac{\gamma^2}{8} N.$$
(26)

By combining (22) and (26), the following inequality is achieved:

$$C_{L_{12}}^{N} \le \min \left\{ C_{L_{1}}^{N}, C_{L_{2}}^{N} \right\} + \frac{\ln 2}{\gamma} + \frac{\gamma N}{8}.$$
 (27)

Based on (27), *Theorem* 1 holds.□

## 2) Proof of Proposition 1

Firstly, recall the *Bernstein Inequality* [63]:

**Lemma 2**. Let X be a random variable in the scale of [0,1], then  $\forall s \in \mathbb{R}$  the following inequality holds:

$$ln E \left[ e^{sX} \right] \le \left( e^{s} - 1 \right) EX.$$
(28)

Note that the detailed proof of *Lemma* 2 is given in [63].□

When  $C_{L1}^N > C_{L2}^N$ , we reduce (22) into:

$$\ln \frac{A_N}{A_0} \ge -\gamma C_{L_2}^N - \ln 2.$$
(29)

By combining *Lemma* 2, (13), (23), and (24), the following inequality is achieved:

$$\ln \frac{A_n}{A_{n-1}} \le \left(e^{-\gamma} - 1\right) L_{12}^n.$$
(30)

Considering the accumulation of (30) according to (27) as n increases from 1 to N, we have the following inferences:

$$\ln \frac{A_N}{A_0} \le \left( e^{-\gamma} - 1 \right) C_{L_{12}}^N.$$
(31)

By combining formulas (29) and (31), we achieve:

$$C_{L_{12}}^{N} \le \frac{\gamma}{1 - e^{-\gamma}} C_{L_{2}}^{N} + \frac{\ln 2}{1 - e^{-\gamma}}.$$
 (32)

Let  $\psi = \gamma/(1-e^{-\gamma})$  and  $\Phi = \ln 2/(1-e^{-\gamma})$ , then we rewrite (32) as  $C_{L12}^N + \Phi$ . With  $\gamma = \sqrt{1/\ln N}$ , we have  $\lim_{N\to\infty} \psi = 1$  following L'Hopital's Rule [64]. Moreover, considering the partial derivative of  $\Phi$  with N, we have the inference that  $\lim_{N\to\infty} (d\Phi/dN) \to 0$ . Thus,  $\Phi$  becomes a constant (i.e., 19.45 according to its curve) when  $N\to\infty$ . Finally, (32) can be reduced to:

$$C_{L_{12}}^{N} \le \left[C_{L_{2}}^{N}\right]^{+} + \left[19.45\right]^{-} \le C_{L_{2}}^{N} + const.$$
 (33)

Hence, we obtain that  $C_{L_12}^N \le C_{L_1}^N + const < C_{L_2}^N + const$  under the condition of setting  $\gamma = \sqrt{1/\ln N}$  when  $C_{L_1}^N > C_{L_2}^N$ .

Analogously, when  $C_{L_1}^N < C_{L_2}^N$ , the following result can be also achieved:  $C_{L_1}^N \le C_{L_1}^N + const < C_{L_2}^N + const$  under the condition of setting  $\gamma = \sqrt{1/\ln N}$ . Hence, *Proposition* 1 holds.

#### D. Algorithm Design and Analysis

Based on the above inferences, we design the algorithm of  $L^3F$  as in Algorithm 1. As shown in Algorithm 1, its computational and storage costs are respectively  $\Theta(N \times |R_K| \times f)$  and  $\Theta(f \times \max\{|R_K|/f, |U|, |I|\})$ , where the detailed complexity analyses are given in the Supplementary File of this paper. Note that both N and f are positive constants. Hence, an  $L^3F$  model's computational and storage costs are both linear with  $|R_K|$  and easy to resolve in real applications.

Algorithm1. L <sup>3</sup> F	
Input: $R_K$	
Operation	Cost
Initializing $f$ , $\lambda$ , $\eta$ , $\alpha_1$ =0.5, $\alpha_2$ =0.5, $N$ =1000	Θ(1)
Initializing P randomly	$\Theta( U  \times f)$
Initializing Q randomly	$\Theta( I  \times f)$
while $n \le N$ && not converge	$\times N$
<b>for</b> each rating $y_{u,i}$ in $R_K$	$ imes  R_K $
<b>for</b> $d=1$ to $f$	×f
<b>update</b> $p_{u,d}^n$ according to (11)	$\Theta(1)$
<b>update</b> $q_{i,d}^n$ according to (11)	$\Theta(1)$
end for	
end for	
<b>update</b> $\alpha_1^n$ according to (15) and (19)	$\Theta(1)$
<b>update</b> $\alpha_2^n$ according to (15) and (19)	$\Theta(1)$
n=n+1	Θ(1)
end while	
Output: P, Q	

#### IV. EXPERIMENTS AND RESULTS

## A. General Settings

#### 1) Datasets

Nine HiDS datasets are adopted in the experiments [17, 65], whose details are summarized in Table I.

TABLE I SUMMARY OF EXPERIMENTAL DATASETS

No.	Name	U	I	$ R_K $	Density
D1	Dating [66]	135,359	168,791	17,359,346	0.08%
D2	Douban [17]	129,490 58,54		16,830,839	0.22%
D3	Eachmovie [3]	72,916	1,628	2,811,718	2.37%
D4	Epinion [65]	755,760	120,492	13,668,321	0.02%
D5	Flixter [67]	147,612	48,794	8,196,077	0.11%
D6	Jester [67]	24,983	100	1,186,324	47.49%
D7	MovieLens_10M [68]	71,567	65,133	10,000,054	0.21%
D8	MovieLens_20M [68]	138,493	26,744	20,000,263	0.54%
D9	*Yahoo-R2 [69]	200,000	136,736	76,344,627	0.28%

\*We select its first 200,000 users with more than 76 million ratings to build D9 for conducting the experiments.

## 2) Evaluation Metrics

In an RS, missing data prediction and ranking prediction (top-*K* recommendation) are commonly adopted to evaluate its performance [51]. Considering missing data prediction, mean absolute error (MAE) and root mean squared error (RMSE) are widely adopted as the evaluation metrics [9, 19]:

$$MAE = \left(\sum_{(u,i)\in\Gamma} \left| y_{u,i} - \hat{y}_{u,i} \right|_{abs} \right) / |\Gamma|,$$

$$RMSE = \sqrt{\left(\sum_{(u,i)\in\Gamma} \left( y_{u,i} - \hat{y}_{u,i} \right)^{2} \right) / |\Gamma|},$$

where  $\Gamma$  denotes the testing set and  $|\cdot|_{abs}$  calculates the absolute value of a given number. Note that a model's low MAE and RMSE indicate its high prediction accuracy.

On the other hand, the task of ranking prediction produces a ranked list with *K* items recommended to each user, where *K* is a cutoff parameter. Precision and normalized discounted cumulative gain (NDCG) is adopted to evaluate the ranking prediction accuracy [51, 70] of a model. The precision of a tested model is given as:

Precision @ 
$$K = \frac{1}{|U|} \sum_{u \in U} \frac{|\Lambda_K(u)|}{K},$$

where  $\Lambda_K(u)$  denotes the intersection between the top-K set generated by the model and the testing set by user u. NDCG of a tested model is given as:

$$DCG@K(u,\hat{Y}) = \sum_{k=1}^{K} \frac{2^{\hat{y}_{u,k}} - 1}{\log_2(i+1)},$$

$$DCG@K(u,\Gamma) = \sum_{k=1}^{K} \frac{2^{\hat{y}_{u,k}} - 1}{\log_2(i+1)},$$

$$NDCG@K = \frac{1}{|U|} \sum_{u \in U} \left( \frac{DCG@K(u,\hat{Y})}{DCG@K(u,\Gamma)} \right).$$

where  $\hat{y}_{u,k}$  denotes the kth prediction in  $\Lambda_K(u)$  in descending order and  $y_{u,i}$  denotes the actual kth rating by user u in  $\Gamma$  in

descending order. Note that both Precision and NDCG lie in the scale of [0, 1], where high Precision and NDCG of a tested model indicate its high ranking prediction accuracy.

## 3) Baselines

We compare L³F with nine related models with different characteristics, including six LF-based models ( $L_1$ -LF<sub>b</sub>,  $L_1$ -LF<sub>b</sub>,  $L_2$ -LF<sub>b</sub>, NLF, and FNLF) and three DNN-based models (AutoRec, NRT, and DCCR). Note that we also test two versions of L³F, i.e., L³F<sub>b</sub> (without linear bias) and L³F<sub>b</sub> (with linear bias). Table II gives their summary.

# 4) Experimental Designs

In the next experiments, we aim at answering the following research questions (RQs):

- a) RQ.1. Will L<sup>3</sup>F achieve balanced aggregation effects with its  $L_1$ -and- $L_2$  norm-oriented *Loss*?
- b) RQ.2. How do outlier data affect L<sup>3</sup>F?
- c) RQ.3. How do hyper-parameters affect L<sup>3</sup>F?
- d) RQ.4. Can L<sup>3</sup>F outperform its peers?

In detail, we adopt 80%–20% train-test settings. The training process of a tested model terminates if the number of consumed iterations reaches a preset threshold (i.e., 1000) or the error difference between two consecutive iterations is smaller than 10<sup>-6</sup>. All experiments are run on a PC with 3.4 GHz i7 CPU and 64 GB RAM. The source code of this paper is available on:

https://github.com/Wuziqiao/Resource-code.git.

TABLE II
SUMMARY OF COMPARED MODELS

	SUMMARY OF COMPARED MODELS.
Model	Description
$L_1$ - $LF_{\overline{b}}$	$L_1$ -LF is a basic LF model built on an $L_1$ -norm-oriented <i>Loss</i> . $L_1$ -LF $_{\bar{b}}$ stands for an $L_1$ -LF model without linear biases.
L <sub>1</sub> -LF <sub>b</sub>	An L <sub>1</sub> -LF model with linear biases.
$L_2$ - $LF_{\overline{b}}$	A sohposticated LF model proposed in 2009 [18]. It is built on an $L_2$ -norm-oriented $Loss$ solely. $L_2$ -LF $_{\bar{b}}$ stands for an $L_2$ -LF model without linear biases
L <sub>2</sub> -LF <sub>b</sub>	An L <sub>2</sub> -LF model with linear biases.
NLF	A sophisticated LF model proposed in 2016 [19]. It improves an L <sub>2</sub> -LF model by introducing the non-negative constraints into it for efficiently describing non-negative data.
FNLF	A fast non-negative LF model based on a generalized momentum method [9]. It is proposed in 2018 [9] and also relies on an $L_2$ -norm-oriented $Loss$ solely.
AutoRec	A autoencoder-based model proposed in 2015 [52]. It is a representative DNN-based recommender model.
NRT	A DNN-based model proposed in 2017 [54]. It adopts a multi-task learning-incorporated framework based on multi-layered perceptron and recurrent neural networks.
DCCR	A DNN-based model proposed in 2019 [53]. It improves AutoRec with the consideration of two different networks.
$L^3F_{\overline{b}}$	A proposed L <sup>3</sup> F model without linear biases.
$L^3F_b$	A proposed L <sup>3</sup> F model with linear biases.

# B. $L^3F$ 's Aggregation Effects (RQ.1)

In this section, we empirically study that how L<sup>3</sup>F achieve balanced aggregation effects between  $L_1$  and  $L_2$  norm-oriented *Losses* during its training process from two aspects, i.e., monitoring the changes of  $\alpha_1$  and  $\alpha_2$  and testing L<sup>3</sup>F's rating prediction accuracy.

Monitoring the changes of  $\alpha_1$  and  $\alpha_2$ . The results on D1 are presented in Fig. 2. The complete results on all the datasets are recorded in Figs. S1 and S2 in the Supplementary

File. From them, we find that during the training process of  $L^3F_b/L^3F_b$ , both  $\alpha_1$  and  $\alpha_2$  adaptively change first and then converge to the different constants on different datasets. This phenomenon indicates that  $L^3F$  adaptively controls the aggregation effects of  $L_1$  and  $L_2$  norm-oriented *Losses* according to the data characteristics during the training process.

Testing  $L^3F$ 's rating prediction accuracy. We compare  $L^3F$  with LF models built on an  $L_1$  or  $L_2$  norm-oriented Loss solely. Specifically, we conduct two sets of experiments: a) comparing  $L^{3}F_{\bar{b}}$  with  $L_{1}$ - $LF_{\bar{b}}$  and  $L_{2}$ - $LF_{\bar{b}}$  in MAE and RMSE, and b) comparing  $L^3F_b$  with  $L_1$ - $LF_b$  and  $L_2$ - $LF_b$  in MAE and RMSE. Fig. 3 presents the comparison results of models without linear biases on D1. The complete results on all the datasets are recorded in Figs. S3-S6 in the Supplementary File. Considering models without linear biases, from Figs 3, S3, and S4, we see that a) when evaluated by MAE,  $L^3F_{\overline{b}}$  and  $L_1$ -LF<sub>b</sub> achieve very close results and they both outperform  $L_2$ -LF<sub> $\bar{b}$ </sub> greatly, and b) when evaluated by RMSE, L<sup>3</sup>F<sub> $\bar{b}$ </sub> and  $L_2$ -LF<sub>b</sub> achieve very close results and they both outperform  $L_1$ -LF<sub> $\bar{b}$ </sub> greatly. Considering models with linear biases, we arrive at highly similar results from Figs S5 and S6 that L<sup>3</sup>F<sub>b</sub> and L<sub>1</sub>-LF<sub>b</sub> achieve much lower MAE than L<sub>2</sub>-LF<sub>b</sub> does, while L<sup>3</sup>F<sub>b</sub> and L<sub>2</sub>-LF<sub>b</sub> achieve much lower RMSE than L<sub>1</sub>-LF<sub>b</sub> does.

**Summary.** Based on the above results, we see that by selecting  $\alpha_1$  and  $\alpha_2$  with (15), L<sup>3</sup>F adaptively controls the aggregation effects of  $L_1$  and  $L_2$  norm-oriented *Losses* during its training process, making it achieve low MAE and RMSE simultaneously than LF models built on an  $L_1$  or  $L_2$  norm-oriented *Loss* solely. Hence, we conclude that L<sup>3</sup>F finely aggregates the effects of  $L_1$  and  $L_2$  norm-oriented *Losses* to achieve such balanced performance.

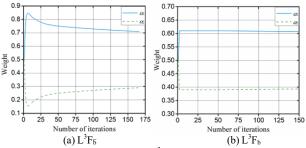


Fig. 2. The changes of  $\alpha_1$  and  $\alpha_2$  of L<sup>3</sup>F during the training process on D1.

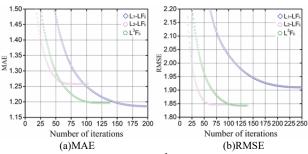


Fig. 3. The training process of  $L^3F_{\bar{b}}$ ,  $L_1$ - $LF_{\bar{b}}$ , and  $L_2$ - $LF_{\bar{b}}$  on D1.

## C. $L^3F$ 's Robustness to Outlier Data (RQ.3)

Artificial dataset. To test L<sup>3</sup>F's sensitivity to outlier data, we create an artificial HiDS matrix with the following characteristics: a) it has 5000 users (rows) and 1000 items

(columns), b) its known entries take 2% of the whole entry set only, which are generated at random in the range of [0, 1]. Afterwards, outlier users who randomly pick a subset of items to assign them with the same maximum or minimum rating are gradually added into this dataset. The percentage of outlier users increases from 0% to 200% with an interval of 10% to test L<sup>3</sup>F's sensitivity to outlier data.

Note that the outlier users are added to the training set only, since in real applications we do not want a recommender to fit malicious users' attacks. Fig. S7 in the Supplementary File provides an example to further illustrate this set of experiments. The generated artificial dataset is available on https://github.com/Wuziqiao/Resource-code.git.

**Analysis.** We compare  $L^3F_{\bar{b}}/L^3F_b$  with  $L_1$ - $LF_{\bar{b}}/L_1$ - $LF_b$  and  $L_2$ - $LF_{\bar{b}}/L_2$ - $LF_b$ . Fig. 4 depicts the comparison results of models without linear biases. Figs. S8 in the Supplementary File depicts the comparison results of models with linear biases. From them, we find that outlier data have different impacts on compared models. In general,  $L^3F_{\bar{b}}/L^3F_b$  and  $L_2$ - $LF_{\bar{b}}/L_2$ - $LF_b$  outperform  $L_1$ - $LF_{\bar{b}}/L_1$ - $LF_b$  at initial steps. However, since  $L_1$  norm is less sensitive to outlier data than  $L_2$  norm,  $L_2$ - $LF_{\bar{b}}/L_2$ - $LF_b$  has the lowest prediction accuracy while  $L_1$ - $LF_{\bar{b}}/L_1$ - $LF_b$  has the highest when the percentage of outlier users grows over 100%.

Note that in several testing cases, L<sup>3</sup>F<sub>b</sub>/L<sup>3</sup>F<sub>b</sub> outperforms  $L_1$ - $LF_{\overline{b}}/L_1$ - $LF_b$  in MAE and  $L_2$ - $LF_{\overline{b}}/L_2$ - $LF_b$  in RMSE. The reason is that  $L^3F_{\overline{b}}/L^3F_b$  aggregates the merits of both  $L_1$  and L<sub>2</sub> norm-oriented Losses with a carefully-designed self-adaptive weighting strategy, which is consistent with the proof given in Section III(C). In detail, with few outlier users,  $L^{3}F_{\bar{b}}/L^{3}F_{b}$  increases the weight of  $L_{2}$  norm, making it better describe such an HiDS matrix. Hence, L<sup>3</sup>F<sub>b</sub>/L<sup>3</sup>F<sub>b</sub>'s MAE is lower than that of  $L_1$ -LF<sub>b</sub>/ $L_1$ -LF<sub>b</sub>. On the other hand, since  $L_1$ norm is more robust to outlier data,  $L^3F_{\overline{b}}/L^3F_b$  increases the weight of  $L_1$  norm as outlier data increase, thereby achieving lower RMSE than  $L_2$ -LF<sub>b</sub>/ $L_2$ -LF<sub>b</sub> does. For example, MAE of  $L^{3}F_{b}/L^{3}F_{b}$  (0.1725/0.1718) is lower than that of  $L_1$ - $LF_{\overline{b}}/L_1$ - $LF_b$  (0.1762/0.1737) when there are no outlier users. RMSE of  $L^3F_{\overline{b}}/L^3F_b$  (0.2328/0.2304) is also lower than that of  $L_2$ -LF<sub>b</sub>/ $L_2$ -LF<sub>b</sub> (0.2466/0.2698) when the percentage of outlier users is 50%.

**Summary.** This set of experiments shows that  $L^3F$  finely aggregates the merits of  $L_1$  and  $L_2$  norm-oriented *Losses* to well balance the model robustness (depending on  $L_1$  norm) and stability (depending on  $L_2$  norm). Hence, it achieves robustness to outlier data as well as precisely describes the known data of an HiDS matrix.

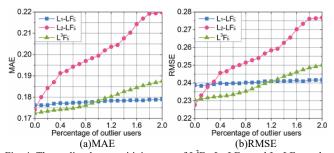


Fig. 4. The outlier data sensitivity tests of  $L^3F_5$ ,  $L_1$ - $LF_5$ , and  $L_2$ - $LF_5$  on the artificial dataset.

D.  $L^3F$ 's Sensitivity to its Hyper-parameters (RQ.3)

In this section, we analyze L<sup>3</sup>F's behaviors with f,  $\lambda$ , and  $\eta$ . 1) With f

According to prior research [18], a large f enables an LF model to better describe an HiDS matrix unless f increases over its actual rank, which is reflexed by the increasing prediction accuracy of an LF model as f increases. Considering L<sup>3</sup>F<sub>b</sub>/L<sup>3</sup>F<sub>b</sub>, this conclusion is also true. Fig. 5 shows the prediction error of  $L^3F_{\bar{b}}$  on D1 as f increases. The complete results of  $L^3F_b/L^3F_b$  on all the datasets are drawn in Figs. S9– S12 in the Supplementary File. From these results, we see that in most testing cases, L<sup>3</sup>F<sub>b</sub>/L<sup>3</sup>F<sub>b</sub>'s RMSE and MAE decrease as f increases (besides the testing cases on D4 where  $L^{3}F_{\overline{b}}/L^{3}F_{b}$ 's MAE increases as f increases). However, this accuracy gain becomes less significant as f increases over a certain threshold, e.g., 20 on most testing cases. Besides, according to Section III(D) we see that  $L^3F_{\bar{b}}/L^3F_{b}$ 's time cost increases linearly with f. Hence, f should be appropriately chosen to carefully balance prediction accuracy and computational cost. Commonly, it is chosen from the scale of [10, 20] [18, 19, 35].

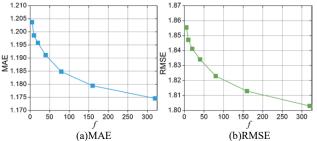


Fig. 5. The prediction error of  $L^3F_{\bar{b}}$  on D1 as f increases.

# 2) With $\lambda$ and $\eta$

In this set of experiments, we perform a grid-based search to test the performance of  $L^3F_{\overline{b}}/L^3F_b$  when  $\lambda$  increases from 0.01 to 0.1 and  $\eta$  increases from 0.0001 to 0.01. Fig.6 presents the results of  $L^3F_{\overline{b}}$  on D1. The complete results of  $L^3F_{\overline{b}}/L^3F_b$  on all the datasets are recorded in Figs. S13–S16 in the Supplementary File. From them, we see that:

- a) Both  $\lambda$  and  $\eta$  affect the rating prediction accuracy of  $L^3F_b$ . As  $\lambda$  and  $\eta$  increase, MAE/RMSE decreases till  $\lambda$  and  $\eta$  reach their optimal thresholds, and then increase again. For example, on D8, the RMSE of  $L^3F_b$  decreases from 0.7866 to 0.7745 initially, and then it increases to 0.8285 as  $\lambda$  and  $\eta$  keep increasing.
- b) Generally speaking, η should be set relatively small to well balance the prediction accuracy and convergence rate, and λ should be tuned carefully since it is domain-specific [18, 31]. Similar results are also achieved by L³F<sub>b</sub>/L³F<sub>b</sub>: On different datasets, optimal values of η are close while optimal values of λ are different. More specifically, the optimal η is around 0.001 on each dataset, while the optimal λ lies in the range of [0.02, 0.09] on D1-9 for L³F<sub>b</sub>/L³F<sub>b</sub>.

**Summary.** We see that L<sup>3</sup>F's performance is closely connected with f,  $\lambda$ , and  $\eta$ . Empirically, it is suggested to set f=10-20 and  $\eta=0.001$  in real applications. For  $\lambda$ , it should be carefully tuned on the target dataset.

The comparison results on rating prediction accuracy, including win/tie/loss counts statistic and Friedman test, where  $\circ$  and  $\bullet$  indicate that the rating prediction accuracy of  $L^3F_5$  and  $L^3F_b$  is higher than or same to that of comparison models respectively.

Dataset	Metric	$L_1$ - $LF_{\overline{b}}$	L <sub>1</sub> -LF <sub>b</sub>	$L_2$ - $LF_{\overline{b}}$	$L_2$ - $LF_b$	NLF	FNLF	AutoRec	NRT	DCCR	$L^3F_{\overline{b}}$	$L^3F_b$
D1	MAE	1.1606	1.1492	1.2392○●	1.2328○●	1.2617○●	1.2588○●	1.2610○●	1.2303○●	1.2574○●	1.1740	1.1781
DI	RMSE	1.8672○●	1.8025○●	1.8066○●	1.7809●	1.8245○●	1.8215○●	1.8027○●	1.8101○●	1.8013○●	1.7987	1.7704
D2	MAE	0.5394	0.5245	0.5537○●	0.5516○●	0.5590○●	0.5592○●	0.5606○●	0.5675○●	0.5581○●	0.5412	0.5347
DZ	RMSE	0.7344○●	0.7222○●	0.7139●	0.6993	0.7150○●	0.7139•	0.7080●	0.7106∘●	0.7074●	0.7145	0.7000
D3	MAE	0.1713○●	0.1705○●	0.1732○●	0.1730○●	0.1767○●	0.1763○●	0.1784∘●	0.1774∘●	0.1775○●	0.1700	0.1698
DS	RMSE	0.2290○●	0.2278∘●	0.22510	0.2262○●	0.2264○●	0.2259○●	0.2305○●	0.2301○●	0.2289○●	0.2249	0.2256
D4	MAE	0.2517○●	0.2223	0.3011○●	0.2938○●	0.3047○●	0.3036○●	0.3014○●	0.3002○●	0.3036○●	0.2512	0.2422
D4	RMSE	0.6100○●	0.4875●	0.5958●	0.4821•	0.5994○●	0.5977○●	0.5946●	0.5926●	0.5952●	0.5969	0.4775
D.f.	MAE	0.6319○●	0.6042	0.6447○●	0.6207●	0.6550○●	0.6520○●	0.6295●	0.6337○●	0.6308	0.6318	0.6050
D5	RMSE	0.9098○●	0.8450●	0.8961∘●	0.8383●	0.9056○●	0.9038○●	0.8682●	0.8677●	0.8792●	0.8960	0.8326
D6	MAE	0.7580○●	0.7600○●	0.7664○●	0.7676○●	0.7769○●	0.7778○●	0.7905○●	0.7878∘●	0.7883○●	0.7562	0.7578
Do	RMSE	1.0206○●	1.0177○●	0.9957●	0.9982○●	1.0049○●	1.0003 ○ ●	1.0078∘●	1.0056○●	1.0042○●	0.9978	0.9935
D7	MAE	0.5986○●	0.6038∘●	0.5999○●	0.6067○●	0.6080○●	0.6068∘●	0.6048∘●	0.6035○●	0.6002○●	0.5956	0.5981
D/	RMSE	0.7953○●	0.8048∘●	0.7819	0.7936○●	$0.7893 \circ$	$0.7881 \circ$	0.78650	$0.7834 \circ$	$0.7847 \circ$	0.7821	0.7899
D8	MAE	0.5877○●	0.5927○●	0.5886○●	0.5955○●	0.5977○●	0.5961○●	0.5947○●	0.6018∘●	0.5902○●	0.5848	0.5863
Do	RMSE	0.7873○●	0.7960∘●	0.7737	0.7848○●	0.7819○●	$0.7798 \circ$	$0.7802 \circ$	$0.7798 \circ$	$0.7789 \circ$	0.7743	0.7806
D9	MAE	0.7661	0.7916∘●	0.8037○●	0.8475○●	0.8342○●	0.8228∘●	0.8029∘●	0.8221○●	0.8058○●	0.7742	0.7840
D9	RMSE	1.1129○●	1.1460○●	1.0596	1.0968○●	1.07460	1.07040	1.06290	1.1150○●	1.0931○●	1.0601	1.0776
Statistical	owin/tie/loss	15/0/3	12/0/6	12/0/6	13/0/5	18/0/0	17/0/1	14/0/4	16/0/2	14/0/4	_	
	•win/tie/loss	16/0/2	14/0/4	14/0/4	17/0/1	16/0/2	15/0/3	15/0/3	16/0/2	16/0/2	_	_
Analysis	F-rank*	6.83	5.50	4.97	5.56	8.83	7.64	7.11	7.19	6.31	3.28	2.78

<sup>\*</sup> The smaller F-rank value denotes a higher rating prediction accuracy.

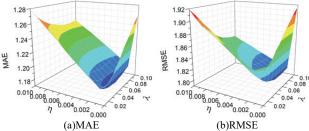


Fig. 6. The performance of  $L^3F_{\overline{b}}$  with respect to  $\lambda$  and  $\eta$  on D1.

# E. Comparison between $L^3F$ and Baselines (RQ.4)

In the comparisons, we evaluate rating prediction accuracy, ranking prediction accuracy, and computational efficiency. To draw fair comparisons, we adopt the following settings: a) setting f=20 for all the LF-based models, b) adopting five-fold cross-validations and report the average results, c) tuning the other hyper-parameters on one fold of each dataset to achieve the best performance of each model and then adopting the same values on the remaining four folds, d) adopting same random initialization method for initial solution of each model, e) adopting SGD to optimize each model with same order of training samples, f) on rating prediction comparison, respectively tuning hyper-parameters for achieving lowest MAE and RSME, g) on ranking prediction comparison, hyper-parameters are the same as that set in rating prediction comparison with lowest RMSE.

# 1) Comparison of rating prediction accuracy

Table III presents the detailed comparison results, where we see that  $L^3F_{\bar{b}}/L^3F_b$  and  $L_1$ - $LF_{\bar{b}}/L_1$ - $LF_b$  have lower MAE than the other models. On RMSE,  $L^3F_{\bar{b}}/L^3F_b$ ,  $L_2$ - $LF_{\bar{b}}/L_2$ - $LF_b$ , AutoRec, and DCCR achieve better performance than the other models. In particular, we see that  $L^3F_{\bar{b}}/L^3F_b$  outperforms  $L_1$ - $LF_{\bar{b}}/L_1$ - $LF_b$  in MAE and  $L_2$ - $LF_{\bar{b}}/L_2$ - $LF_b$  in RMSE on some datasets. The reason is same as analyzed in Section IV(C), i.e.,  $L^3F_{\bar{b}}/L^3F_b$  aggregates the merits of both robust-

ness (depending on  $L_1$  norm) and stability (depending on  $L_2$  norm) to well describe an HiDS matrix with different situations of outliers. By comparing  $L^3F_b$  and  $L^3F_b$ , we find that linear bias can improve  $L^3F$ 's rating prediction accuracy on several cases but not on all. For example, RMSE is reduced from 0.5969 to 0.4775 on D4 while increased from 1.0601 to 1.0776 on D9.

To check whether  $L^3F_{\bar{b}}/L^3F_b$  has a higher rating prediction accuracy than the other models, we conduct statistical analysis on Table III. First, the win/tie/loss counts of L<sup>3</sup>F<sub>b</sub>/L<sup>3</sup>F<sub>b</sub> versus other models one by one are summarized in the third/second-to-last row of Table III, which indicates that  $L^{3}F_{\bar{b}}/L^{3}F_{b}$  achieves a higher rating prediction accuracy than other models on most datasets. Second, we perform Friedman test [71] because it is an effective statistical test method in validating the performance of multiple models on multiple datasets. Friedman test results on the MAE/RMSE of Table III are recorded in the last row of Table III, where it accepts the hypothesis that these comparison models have significant differences with a significance level of 0.05. Friedman test results show that  $L^3F_{\overline{b}}/L^3F_{b}$  has a higher rating prediction accuracy than the other models. Further, L<sup>3</sup>F<sub>b</sub> has a smaller F-rank value than  $L^3F_{\bar{b}}$ , which means that  $L^3F_b$  outperforms  $L^3F_{\overline{h}}$  in general.

Besides, to check whether  $L^3F_b$  achieves significantly higher rating prediction accuracy than the other models, we conduct the Wilcoxon signed-ranks test [72, 73] on the results of Table III. In detail, we compare MAE/RMSE of  $L^3F_b$  with that of the other models one by one. Wilcoxon signed-ranks test is a nonparametric pairwise comparison procedure and has three indicators— $R^+$ ,  $R^-$ , and p-value. The larger  $R^+$  value indicates higher performance and the p-value indicates the significance level. Table S.II in the Supplementary File record the test results, where we see that  $L^3F_b$  has a significantly higher rating prediction accuracy than all

Table IV The comparison results on NDCG under Situation 1, including win/tie/loss counts statistic and Friedman test, where  $\circ$  and  $\bullet$  indicate that the NDCG of L $^3F_5$  and L $^3F_b$  is higher than or same to that of comparison models respectively.

Dataset	Metric	$L_1$ - $LF_{\overline{b}}$	$L_1$ - $LF_b$	$L_2$ - $LF_{\overline{b}}$	L <sub>2</sub> -LF <sub>b</sub>	NLF	FNLF	AutoRec	NRT	DCCR	$L^3F_{\overline{b}}$	$L^3F_b$
D1	NDCG@5	0.9030○●	0.9058○●	0.9056○●	0.9040○●	0.9020○●	0.9025○●	0.8963○●	0.8951○●	0.8982○●	0.9068	0.9061
DI	NDCG @10	0.9110○●	0.9137○●	0.9137○●	0.9123○●	0.9106○●	0.9109○●	0.9052○●	0.9061○●	0.9092○●	0.9148	0.9142
D2	NDCG@5	0.8588○●	0.8600○●	0.8701	0.8703	0.8647○●	0.8643○●	0.8608○●	0.8565○●	0.8631○●	0.8696	0.8700
102	NDCG @10	0.8777○●	0.8794○●	0.8869○●	0.8879	0.8817○●	0.8822○●	0.8855○●	0.8758○●	0.8862○●	0.8874	0.8877
D3	NDCG@5	0.9060○●	0.9062○●	0.9076○●	0.9059○●	0.9088	0.9090	0.9064○●	0.9071○●	0.9081	0.9077	0.9077
DS	NDCG @10	0.9254○●	0.9251○●	0.9267●	0.9253○●	0.9275	0.9276	0.9273	0.9288	0.9286	0.9268	0.9262
D4	NDCG@5	$0.9787 \circ$	0.9786○●	0.9807	0.97950	0.9808	0.9809	0.9731○●	0.9783○●	0.9723○●	0.9800	0.9786
D <del>4</del>	NDCG @10	$0.9825 \circ$	0.9821○●	$0.9835 \circ$	$0.9828 \circ$	0.9850	0.9856	0.9776○●	0.9819○●	0.9762○●	0.9835	0.9821
D5	NDCG@5	0.8970○●	0.8977○●	0.8985○●	0.8982○●	0.8974○●	0.8976○●	0.8770∘●	0.8820○●	0.8792○●	0.8986	0.8993
DS	NDCG @10	0.9113○●	0.9119○●	0.9124○●	0.9125○●	0.9114○●	0.9116○●	0.8934○●	0.8980○●	0.8952○●	0.9126	0.9132
D6	NDCG@5	0.7431○●	0.7433○●	0.7489●	0.7447○●	0.7483○●	0.7482○●	0.7294○●	0.7288∘●	0.7311○●	0.7483	0.7494
D0	NDCG @10	0.8180○●	0.8177○●	0.8217●	0.8204○●	0.8208∘●	0.8211○●	0.8071∘●	0.7970○●	0.8096○●	0.8214	0.8223
D7	NDCG@5	0.82470	0.8202○●	$0.8298 \circ$	0.8231○●	$0.8288 \circ$	$0.8290 \circ$	0.8167○●	0.8020○●	0.8181○●	0.8299	0.8245
D/	NDCG @10	0.8586○●	0.8550○●	$0.8627 \circ$	0.8577○●	0.86150	0.86180	0.8444∘●	0.8348○●	0.8502○●	0.8627	0.8588
D8	NDCG@5	0.82570	0.8213○●	0.8299	0.8235○●	$0.8287 \circ$	0.82900	0.8110○●	0.8117○●	0.8184○●	0.8297	0.8253
Do	NDCG @10	0.85960	0.8561○●	0.86311	0.8582○●	$0.8619 \circ$	$0.8623 \circ$	0.8472○●	0.8427○●	0.8487○●	0.8630	0.8593
D9	NDCG@5	$0.8020 \circ$	0.7890○●	0.8193	0.80460	0.81030	0.81160	0.7785○●	0.7748○●	0.7815○●	0.8154	0.8016
	NDCG @10	0.82170	0.8106○●	0.83380	0.82430	0.82930	0.82990	0.7985○●	0.7997○●	0.8005○●	0.8339	0.8214
Statistical	owin/tie/loss	18/0/0	18/0/0	9/2/7	16/0/2	13/1/4	14/0/4	17/0/1	17/0/1	16/0/2	_	
Analysis	•win/tie/loss	11/0/7	16/2/0	9/0/9	12/0/6	8/0/10	8/0/10	17/0/1	17/0/1	16/0/2	_	_
Amarysis	F-rank*	5.06	4.75	9.14	6.44	7.31	8.06	1.72	2.67	3.72	9.44	7.69

<sup>\*</sup> The larger F-rank value denotes better performance on NDCG.

TABLE V The comparison results on Precision under Situation 2, including win/tie/loss counts statistic and Friedman test, where  $\circ$  and  $\bullet$  indicate that the Precision of  $L^3F_5$  and  $L^3F_b$  is higher than or same to that of comparison models respectively.

Dataset	Metric	$L_1$ - $LF_5$	L <sub>1</sub> -LF <sub>b</sub>	$L_2$ - $LF_{\overline{b}}$	L <sub>2</sub> -LF <sub>b</sub>	NLF	FNLF	AutoRec	NRT	DCCR	$L^3F_{\bar{b}}$	$L^3F_b$
D1	Precision@5	0.0044	0.0010○●	0.00300	0.00110	0.00190	0.00180	0.00190	0.00270	0.00220	0.0042	0.0010
DI	Precision@10	0.0031	0.0007○●	$0.0022 \circ$	0.0007○●	0.00130	0.00120	$0.0016 \circ$	$0.0021 \circ$	$0.0017 \circ$	0.0029	0.0007
D2	Precision@5	0.0217	0.0038○●	$0.0187 \circ$	0.0038○●	$0.0094 \circ$	$0.0102 \circ$	$0.0048 \circ$	$0.0073 \circ$	$0.0046 \circ$	0.0216	0.0038
D2	Precision@10	0.0155	0.0033○●	0.01340	0.0034○●	$0.0079 \circ$	$0.0082 \circ$	0.0033○●	$0.0063 \circ$	0.0031○●	0.0153	0.0034
D3	Precision@5	0.14930	0.0273○●	0.15260	0.0271○●	0.08810	0.09740	$0.0492 \circ$	$0.0677 \circ$	0.05230	0.1544	0.0273
DS	Precision@10	0.12200	0.02510	0.12570	0.0220○●	$0.0779 \circ$	0.08450	0.03100	$0.0587 \circ$	0.03510	0.1260	0.0221
D4	Precision@5	$0.0036 \circ$	0.0018○●	0.00360	0.0018○●	0.0018○●	0.0016○●	0.0011○●	0.0015○●	0.0013○●	0.0036	0.0018
D <del>4</del>	Precision@10	$0.0031 \circ$	0.0018○●	0.00310	0.0018○●	0.0018○●	0.0017○●	0.0010○●	0.0012○●	0.0011○●	0.0031	0.0018
D5	Precision@5	$0.0242 \circ$	0.00570	0.02240	0.00570	0.01160	0.01120	$0.0071 \circ$	$0.0186 \circ$	$0.0068 \circ$	0.0247	0.0055
D3	Precision@10	$0.0177 \circ$	0.0055○●	0.01740	0.0055○●	0.01060	$0.0102 \circ$	$0.0067 \circ$	$0.0148 \circ$	$0.0065 \circ$	0.0179	0.0057
D6	Precision@5	0.95680	0.69570	$0.9272 \circ$	0.6812○●	$0.7270 \circ$	0.71500	0.81720	$0.8732 \circ$	0.82410	0.9577	0.6906
Do	Precision@10	0.8824	0.59250	0.76830	0.5778○●	0.62170	0.64500	0.72830	$0.7726 \circ$	0.73690	0.8181	0.5812
D7	Precision@5	0.02510	0.01050	0.02380	0.0099○●	0.0099○●	0.01040	0.0084○●	0.01180	0.0092○●	0.0254	0.0099
D/	Precision@10	$0.0167 \circ$	$0.0084 \circ$	0.01630	0.0074○●	0.0065○●	0.0067○●	0.0055○●	$0.0079 \circ$	0.0061○●	0.0168	0.0074
D8	Precision@5	0.04030	0.01870	0.03590	0.01870	0.0118○●	0.0122○●	0.0075○●	0.0174○●	0.0093○●	0.0408	0.0176
אמ	Precision@10	$0.0289 \circ$	0.01370	0.02640	0.0129○●	0.0084○●	0.0096○●	0.0066○●	0.0124○●	0.0075○●	0.0291	0.0130
D9	Precision@5	0.0101	$0.0006 \circ$	$0.0092 \circ$	$0.0006 \circ$	0.00140	0.00150	0.00540	$0.0067 \circ$	$0.0058 \circ$	0.0100	0.0005
D9	Precision@10	$0.0077 \circ$	0.00070	0.00680	0.0006○●	0.00110	0.00110	0.00440	$0.0058 \circ$	0.00420	0.0077	0.0006
Ctatistics1	owin/tie/loss	9/3/6	18/0/0	16/2/0	18/0/0	18/0/0	18/0/0	18/0/0	18/0/0	18/0/0	_	
Statistical Analysis	<ul><li>win/tie/loss</li></ul>	0/0/18	2/6/10	0/0/18	6/8/4	3/3/12	5/0/13	7/0/11	4/0/14	7/0/11	_	_
Amarysis	F-rank*	10.31	4.14	8.22	3.42	5.44	5.47	3.89	6.78	4.33	10.53	3.47

<sup>\*</sup> The larger F-rank value denotes better performance on Precision.

the comparison models with a significance level of 0.05 except for  $L^3F_{\bar{b}}$ . However, we see that  $L^3F_b$  achieves a larger  $R^+$  when comparing with  $L^3F_{\bar{b}}$ , which means that linear bias can slightly boost  $L^3F$ 's rating prediction accuracy in general.

#### 2) Comparison on ranking prediction accuracy

We consider two situations. First is to check whether the models can correctly rank the items of testing set. Second is to simulate a real recommendation scenario. *Situation* 1: predicting ratings for each item of testing set first and then calculating NDCG. Note that the Precision of *Situation* 1 is 1 because all the items of testing set are predicted and ranked. *Situation* 2: predicting ratings for the items that are not rated

by the users of training set first and then calculating Precision and NDCG. Since it is extremely time-consuming to predict and rank all items under *Situation* 2, we followed the common strategy [47] that randomly samples 500 items.

**Situation 1.** Table IV presents the detailed comparison results. Meanwhile, we also conduct two statistical analyses on these comparison results, i.e., win/tie/loss counts of  $L^3F_{\overline{b}}/L^3F_b$  versus other models and Friedman test among all the models. From Table IV, we find that a)  $L^3F_{\overline{b}}$  and  $L_2\text{-}LF_{\overline{b}}$  achieve a much higher NDCG than the other models, b)  $L^3F_{\overline{b}}$  has a slightly better performance than  $L_2\text{-}LF_{\overline{b}}$ , and c)  $L^3F_{\overline{b}}$  performs better than  $L^3F_b$ .

Dataset	Metric	$L_1$ - $LF_{\overline{b}}$	L <sub>1</sub> -LF <sub>b</sub>	$L_2$ - $LF_{\overline{b}}$	L <sub>2</sub> -LF <sub>b</sub>	NLF	FNLF	AutoRec	NRT	DCCR	$L^3F_{\overline{b}}$	$L^3F_b$
D1	NDCG@5	0.00330	0.0019○●	0.00300	0.0019○●	0.0016○●	0.0015○●	0.0017○●	0.00230	0.0019○●	0.0035	0.0019
DI	NDCG @10	$0.0032 \circ$	0.0018∘●	$0.0029 \circ$	0.0018○●	0.0013○●	0.0010○●	$0.0020 \circ$	$0.0019 \circ$	$0.0021 \circ$	0.0033	0.0018
D2	NDCG@5	0.0203	0.00480	0.01830	$0.0048 \circ$	$0.0083 \circ$	$0.0093 \circ$	0.0042○●	$0.0085 \circ$	0.0040○●	0.0200	0.0047
D2	NDCG @10	0.0188	0.0054○●	0.01730	0.0054○●	$0.0076 \circ$	$0.0088 \circ$	0.0030○●	$0.0096 \circ$	0.0028○●	0.0180	0.0055
D3	NDCG@5	0.15860	0.0379∘●	0.16440	0.0378∘●	0.09530	0.10880	0.05140	$0.0585 \circ$	0.05470	0.1662	0.0380
DS	NDCG @10	0.15690	0.04420	0.16380	0.0389○●	0.09170	$0.0974 \circ$	0.0342○●	0.06960	0.0371○●	0.1639	0.0392
D4	NDCG@5	$0.0028 \circ$	0.0001○●	$0.0028 \circ$	0.0001○●	0.00130	$0.0012 \circ$	$0.0009 \circ$	0.00130	$0.0011 \circ$	0.0028	0.0001
D <del>4</del>	NDCG @10	$0.0025 \circ$	0.0001○●	0.00240	0.0002○●	0.00120	$0.0011 \circ$	$0.0009 \circ$	$0.0011 \circ$	$0.0010 \circ$	0.0025	0.0002
DE	NDCG@5	0.01640	0.0013○●	0.01490	0.0013○●	$0.0088 \circ$	0.00830	0.00750	0.01190	0.00710	0.0167	0.0014
D5	NDCG @10	0.01420	0.0013○●	0.01390	0.00140	0.00760	$0.0078 \circ$	0.00700	0.01130	0.00680	0.0142	0.0013
D6	NDCG@5	0.6711	0.56100	0.66350	0.5495○●	0.7449	0.7396	0.7148	0.7196	0.7264	0.6704	0.5581
D0	NDCG @10	0.69040	0.58630	0.67980	0.5786○●	0.8199	0.8220	0.7427	0.7620	0.7592	0.6923	0.5804
D7	NDCG@5	0.02120	0.01150	0.02130	0.0109○●	0.0099○●	0.0102○●	0.0094○●	0.01280	0.0099○●	0.0217	0.0109
D/	NDCG@10	0.01900	0.01210	0.01910	0.01070	0.0075○●	0.0087○●	0.0085○●	0.01200	0.0087○●	0.0195	0.0105
D8	NDCG@5	0.03610	0.02140	0.03180	0.02150	0.0115○●	0.0118○●	0.0063○●	0.0198∘●	0.0075○●	0.0375	0.0202
D8	NDCG@10	0.03360	0.02060	0.03120	0.0196○●	0.0180○●	0.0182○●	0.0056○●	$0.0199 \circ$	0.0063○●	0.0352	0.0196
DO	NDCG@5	0.0089	0.0007○●	$0.0078 \circ$	0.0007○●	0.00140	0.00160	0.00660	$0.0072 \circ$	0.00690	0.0088	0.0007
D9	NDCG@10	$0.0088 \circ$	0.00110	0.00750	0.0009○●	0.00170	0.00180	0.00670	$0.0071 \circ$	0.00660	0.0088	0.0009
Ctatistics1	owin/tie/loss	10/4/4	18/0/0	17/1/0	18/0/0	16/0/2	16/0/2	16/0/2	16/0/2	16/0/2	_	_
Statistical	•win/tie/loss	0/0/18	4/5/9	0/0/18	6/8/4	6/0/12	6/0/12	8/0/10	1/0/17	7/1/10	_	_
Analysis	F-rank*	9.53	3.97	8.72	3.39	5.39	5.83	3.83	7.28	4.47	10.08	3.50

<sup>\*</sup> The larger F-rank value denotes better performance on NDCG.

**Situation 2.** Tables V and VI present the detailed comparison results, where win/tie/loss counts and Friedman test results are also recorded. From them, we observe that a)  $L^3F_{\overline{b}}$  and  $L_1$ - $LF_{\overline{b}}$  achieve a much higher Precision and NDCG than the other models, b)  $L^3F_{\overline{b}}$  has a slightly better performance than  $L_1$ - $LF_{\overline{b}}$ , and c)  $L^3F_{\overline{b}}$  performs better than  $L^3F_b$ .

*Analysis.* Under *Situation* 1,  $L^3F_{\bar{b}}$  and  $L_2$ - $LF_{\bar{b}}$  perform better than the other models, which coincide with the result obtained from rating prediction comparison. While under **Situation 2,**  $L^{3}F_{\overline{b}}$  and  $L_{1}$ - $LF_{\overline{b}}$  do better. One reason is that both rating prediction comparison and *Situation* 1 are tested on each item of testing set, where  $L_2$  norm-oriented Loss can search for a better solution. Under Situation 2, only a small part of randomly sampled 500 items is included in the testing set. These randomly sampled items that are not included in the testing set maybe like outliers in training a model. As a result,  $L_1$  norm-oriented Loss can search for a better solution. Since  $L^3F_{\overline{b}}$  has the merits of both  $L_1$  and  $L_2$  norm-oriented Loss, it performs well under both situations. Note that  $L^3F_{\overline{b}}$ outperforms L<sup>3</sup>F<sub>b</sub> under both situations, which means that linear bias tends to degrade instead of improving L<sup>3</sup>F's ranking prediction accuracy.

## 3) Comparison of computational efficiency

Fig. 7 presents the CPU running time of all the models when training for rating prediction, where we observe that a) DNN-based models (AutoRec, NRT, and DCCR) cost much more CPU running time than the other models, which is caused by their DNN-based learning strategy [59], b)  $L^3F$  costs a little more CPU running time than  $L_1$ -LF and  $L_2$ -LF because it ensembles  $L_1$  and  $L_2$  norms, and c)  $L^3F$  cost less or more CPU running time than NLF and FNLF on the different datasets.

Note that vanilla SGD-based matrix factorization for RSs can be efficiently computed in parallel [74]. Since L<sup>3</sup>F also belongs to the family of SGD-based matrix factorization, we

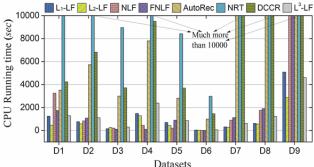


Fig. 7. The comparison CPU running time of involved models on D1–D9.

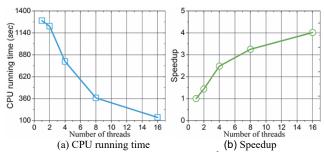


Fig. 8. The computational efficiency of parallel L<sup>3</sup>F on D1 as the number of threads increases.

can improve its computational efficiency through parallelization. On this basis, we develop  $L^3F$  to a parallel version according to Hogwild! [74]. Specifically, we randomly sample the known ratings from  $R_K$  first and then employ them to respectively update  $L^3F$ 's each LF through different threads simultaneously. Please refer to [74] for details.

Next, we test the computational efficiency of parallel L<sup>3</sup>F with different numbers of threads. Fig. 8 records the results on D1. The complete results on all datasets are recorded in Fig. S17 in the Supplementary File. From them, we see that L<sup>3</sup>F's computational efficiency has been significantly im-

proved with a nearly linear speedup as the number of threads increases. For example, the CPU running time with 16 threads (137.04 seconds) is much less than that with only one thread (1284.69 seconds, original L<sup>3</sup>F without parallelization) on D1. Note that there are no significant differences in prediction accuracy between original L<sup>3</sup>F and its parallel version

# 4) Summary of comparison results

We compare L<sup>3</sup>F<sub>b</sub>/L<sup>3</sup>F<sub>b</sub> with nine related state-of-the-art models on rating prediction, ranking prediction, and computational efficiency. The comparison results verify that a) L<sup>3</sup>F<sub>b</sub> has a significantly higher rating prediction accuracy than the nine models, b) L<sup>3</sup>F<sub>b</sub> performs best on both situations of ranking prediction among all the models, c) linear bias has positive effects in improving L<sup>3</sup>F's rating prediction accuracy, while it can hardly improve L<sup>3</sup>F's ranking optimization performance, d) L<sup>3</sup>F's computational efficiency is higher than that of DNN-based models and comparable to that of LF-based models, and e) L<sup>3</sup>F's computational efficiency can be significantly improved through parallelization.

According to recent LF analysis on an HiDS matrix, a linear LF model like  $L_2$ -LF $_b$ /  $L_2$ -LF $_b$  may outperform DNN-based models with careful model settings. In this study, each involved model's hyper parameters are carefully tuned on D1–9 to achieve its best performance. Therefore, we find that  $L_1$ -LF $_b$ / $L_1$ -LF $_b$ ,  $L_2$ -LF $_b$ / $L_2$ -LF $_b$ , NLF, and FNLF outperform AutoRec, NRT, and DCCR in terms of prediction accuracy for missing data of an HiDS matrix on several testing cases. This phenomenon is also highly consistent with the study presented in [60-61]. On the other hand, this accuracy gain is also data-dependent since the involved DNN-based models can outperform these linear models on the other testing cases. However, a proposed  $L^3$ F outperforms its peers in terms of prediction accuracy for missing data on most testing cases.

Note that a DNN-based model costs much time to build, while an LF model enjoys its high computational efficiency on HiDS data. From this point of view, a proposed L3F model can better satisfy the demands of industrial RSs for fast and accurate recommendations than its peers do.

#### V. CONCLUSIONS

This study proposes an L<sup>3</sup>F model for efficiently addressing HiDS matrices arising from RSs. It adopts two-fold ideas: a) Aggregating the robustness depending on  $L_1$  norm and stability depending on  $L_2$  norm to form its  $L_1$ -and- $L_2$ -norm-oriented Loss, and b) Adaptively adjusting weights of  $L_1$  and  $L_2$  norms in its Loss. Theoretical and empirical studies show that an L<sup>3</sup>F model obtains fine aggregation effects with  $L_1$  norm-oriented Loss's robustness and  $L_2$  norm-oriented Loss's stability when handling an HiDS matrix with outliers.

According to Section IV(D), an L<sup>3</sup>F model's performance is sensitive to its regularization coefficient  $\lambda$ , which is data-dependent and should be tuned carefully. Therefore, its self-adaptation is desired to enhance L<sup>3</sup>F's practicability. On the other hand, will L<sup>3</sup>F achieve further performance gain with the incorporation of more distance metrics into its *Loss*,

e.g.,  $L_{2,1}$  norm? Naturally, more complex weighting strategies are needed to do so. We plan to address these open issues in the future.

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